



CALL
FOR ABSTRACTS

3RD ANNUAL
CLINICAL FORUM
NICE 2009

IMPROVING CLINICAL DEVELOPMENT TOGETHER



- CDM, eCLINICAL
CLINICAL OPERATIONS
CLINICAL RESEARCH
POST-MARKETING DEVELOPMENT
DRUG SAFETY
QUALITY ASSURANCE
- VALIDATION
- MEDICAL INFORMATION &
COMMUNICATIONS
- STATISTICS
- MEDICAL WRITING

OCTOBER 19-21, 2009
NICE ACROPOLIS
NICE, FRANCE

Dear Colleagues,

We all strive for optimal performance and efficiency in our different positions in clinical drug development and many achievements have been made. Collectively, however, our industry has not yet been able to consistently reduce time and costs of clinical development of new drugs. New challenges concerning novel development concepts lie ahead of us and need to be tackled.

The programme of the 3rd Annual Clinical Forum 2009 will be designed to update you on current experience, practices, approaches and concepts in your own disciplines and to develop new ideas for better processes by brainstorming and communicating with other disciplines and stakeholders involved in clinical research: **"Improving Clinical Development Together!"** is the motto for this conference.

The 3rd Annual Clinical Forum will host the Annual CDM, Validation, Medical Information & Communications, Statistics and the Medical Writing conferences.

In informative sessions and interactive workshops we will cover "hot topics" in Clinical Operations and place special emphasis, in multi-disciplinary discussions, on practical aspects of the topics "non-interventional studies", "trials with adaptive designs", "trials with drugs for personalised treatment" and "possibilities to increase the efficiency of the industry - investigative site interface". We will include workshops for your personal development needs.

With the many relevant and engaging topics to be covered, we hope that you will be interested in actively participating in the 3rd Annual Clinical Forum 2009 **by providing us with your experience, case studies and best practices, described in abstracts for presentations by April 9, 2009.**

Looking forward to welcoming you – as presenter or participant to Nice in October 2009.



Ingrid Klingmann
Programme Chairperson
Pharmaplex bvba
Belgium

TARGET AUDIENCE

Professionals at all levels in the following disciplines:

- Clinical Data Management
- Statistics
- eClinical
- IT
- Clinical Research
- Medical Information & Communications
- Clinical Safety & Pharmacovigilance
- Validation
- Clinical Operations
- Medical Writing

ABOUT THE DRUG INFORMATION ASSOCIATION

DIA is a member-driven non-profit association that serves more than 30,000 professionals involved in the discovery, development, regulation, surveillance or marketing of pharmaceuticals or related products worldwide. Through its educational offerings and networking opportunities, DIA provides a neutral global forum for the exchange of information critical to the advancement of the drug discovery and life-cycle management processes.

Programme Chair

Ingrid Klingmann

President, Pharmaplex bvba, Belgium

Programme Committee

TRACK 1

CDM - eCLINICAL - CLINICAL OPERATIONS - CLINICAL RESEARCH
POST-MARKETING DEVELOPMENT - DRUG SAFETY - QUALITY ASSURANCE

Track Co-Chairs

Valdo Arnera

General Manager Europe, PHT Corporation, Switzerland

Julianne Hull

Senior Director, Global Development Data Operations, Wyeth Research, UK

Ingrid Klingmann

President, Pharmaplex bvba, Belgium

Pierre-Yves Lastic

Senior Director, Data Privacy & Healthcare Interoperability Standards, sanofi-aventis, France

Monika Pietrek

Drug Development and Safety Expert, Germany

Jens Reinhold

Head of Non-Interventional Studies, Bayer Schering Pharma AG, Germany

Susan Trainor

CEO, Trainor & Partners International, Belgium

Nermeen Y. Varawalla

President & CEO, ECCRO, UK

TRACK 2

VALIDATION

Track Chair

Breffni Martin

Director, CanReg Ltd., Ireland

TRACK 3

MEDICAL INFORMATION & COMMUNICATIONS

Track Chair

Janet Davies

Director, International Medical Information, Gilead Sciences, UK

TRACK 4

STATISTICS

Track Co-Chairs

François Aubin

Medical & Methodology Director, Cardinal Systems, France

David Wright

Senior Statistical Assessor, MHRA, UK

TRACK 5

MEDICAL WRITING

Track Co-Chairs

Mary Gardner Stewart

Divisional Director, Medical Documentation and Literature, H. Lundbeck A/S, Denmark

Janet Stoltenborg

Senior Director, Scientific Communications, AstraZeneca Pharmaceuticals LP, USA

TOPIC AREAS

IN ADDITION TO THE FIVE TRACKS THERE ARE THE FOLLOWING CROSS-FUNCTIONAL THEMES THAT YOU CAN CONSIDER FOR YOUR PRESENTATION ABSTRACT.

CROSS-FUNCTIONAL THEMES

ADAPTIVE DESIGN TRIALS

- Outsourcing Strategies
- Logistics of Smooth Running Adaptive Trials
- Contract Conditions with CROs
- Enabling Adaptive Trial Design to Meet its Promise
- Cost of Getting Real Time Data – CDM/eClinical primarily
- Timely eData e.g. labs
- Study Medication Manufacturing and Distribution
- How to Manage Patient Recruitment for Adaptive Trials
- Clinical Study Management for Trials with Adaptive Designs
- Flexible Resources Management
- Regulators' Experiences with Adaptive Trial Design Studies
- Ethical Aspects
- Case Studies / Best Practices with Adaptive Design Trials - Are They Following Best Practices and Are They Successful?
- Why Hasn't Technology Improved the Time Needed from Discovery to Drug Registration?
- Statistical Aspects of Adaptive Clinical Trials Methodology

NON-INTERVENTIONAL STUDIES

- Definition and Regulatory Requirements
- Pharmacovigilance
- Data Sources
- Methodology / Epidemiology
- eClinical Options
- Data Privacy / Safe Harbour
- Patient Information
- Patient Reported Outcomes
- Publication
- Ethical Review and Approval
- Monitoring Concept of Non-Interventional Studies
- Interaction with Medical Information & Communications / Pharmacovigilance
- ENCePP
- FDAAA
- To Outsource or Not?
- Statistical Aspects of Non-Interventional Studies
- Audit Approach on Non-Interventional Studies



TOPIC AREAS

IN ADDITION TO THE FIVE TRACKS THERE ARE THE FOLLOWING CROSS-FUNCTIONAL THEMES THAT YOU CAN CONSIDER FOR YOUR PRESENTATION ABSTRACT.

CROSS-FUNCTIONAL THEMES

PERSONALISED MEDICINES

- eHealth Issues
- Feasibility
- Biomarker Definition and Development
- Suitability and Reliability of Genetic Testing
- Trial Set-Up at Sites
- Patient Recruitment Strategies
- Data Privacy
- Ethical Issues
- Training of all Stakeholders
- Statistical Issues / Concepts
- Vendor Management
- Long-Term Safety
- Access to Drugs and Reimbursement
- eSource / What are the Realistic Different Sources of Data for Personalised Medicine?
- Case Studies and Best Practices – How Far into Reality?
- Statistical Aspects of Personalised Medicines including Biomarkers

INTELLIGENT INTERACTION WITH INVESTIGATIVE SITES

- Feasibility Strategies
- Protocol Development for Global Trials
- Efficient Site Selection
- Optimising Infrastructure Support
- Contractual Conditions
- Responsibilities and Delegation
- Investigator Training
- Electronic Efficiencies: Document Management, eCRF, Interface with Electronic Health Records and ePRO (efficiencies both for site and for sponsor)
- Communication, Motivation, Incentives
- Efficient Monitoring Strategies
- Site Quality Management – Which Parameters To Use and How To Use Metadata to Measure Quality
- How to Prepare and Manage a Safety System Audit

TOPIC AREAS

PLEASE USE THE FOLLOWING TOPICS AS A GUIDE FOR SUBMITTING YOUR PRESENTATION ABSTRACT.

TRACK 1

CDM - eCLINICAL - CLINICAL OPERATIONS - CLINICAL RESEARCH
POST-MARKETING DEVELOPMENT - DRUG SAFETY - QUALITY ASSURANCE

CLINICAL DATA MANAGEMENT

- Outsourcing
- Protocol Quality
- eData Management
- Data Management Training in Variety of Countries
- What Is Sufficient Quality for Databases?
- How Can Quality Be Measured and Defined in eCRFs, ePRO and Other Types of eData?
- CDM Past and Future – with INCDMA
 - o Reporting Experiences and How CDM/eClinical Has Changed Over the Last Ten Years – What Does Clinical Research Need from Data Management?
 - o Expanding Role of Data Management in ‘Data Moving’ in Clinical Development

eCLINICAL

- eCRF
- Standards
- ePRO
- Application of Different Technologies to the Same Patient Answered Questionnaire e.g. Patient Self-Scoring of MADRS Using Either a PDA, Digipen, IVRS etc.
- Challenges in Confirming all ePRO Vendors are Quality and Scaleable
- Management of eVendors e.g. EDC, ePRO, etc. Providers
- Futuristic Technology Tomorrow?
- System Integration
- eSource – Legal / Regulatory Aspects and How They Are Managed
- eData Management – Learning From Other Sectors
- Using Metadata to Optimise Study Management, Monitoring of Site Performance and Quality
- Strategies to Change Mindset from Paper to ‘e’



TOPIC AREAS

PLEASE USE THE FOLLOWING TOPICS AS A GUIDE FOR SUBMITTING YOUR PRESENTATION ABSTRACT.

TRACK 1

CDM - eCLINICAL - CLINICAL OPERATIONS - CLINICAL RESEARCH
POST-MARKETING DEVELOPMENT - DRUG SAFETY - QUALITY ASSURANCE

STANDARDS

- Integration of Healthcare Informatics, Electronic Health Records
- CDASH – Adherence
- ODM Based eCRF Systems
- SDM Standards – Version Management
- Case Studies – Protocol Operating Systems to eCRFs – Case Studies and Examples

CLINICAL OPERATIONS

- Effective Site Management in Global Trials
- Effective Investigator Management in Emerging Countries
- Financial Analysis of Clinical Trials
- The Value of Early Site Audits

CLINICAL RESEARCH

- Patients Contribution to Drug Development
- Indication-Specific Trial Management
- Ethical Review
- Classification and Management of How to Define and Classify Protocol Deviations in Clinical Trials (Major/Minor and Who Takes Responsibility)
- Clinical Trial Application Process – Preparation of Data for Submissions to Clintrial.gov or EUDRACT and Registries – Roles and Responsibilities
- Clinical Trial Disclosure and Transparency

QUALITY ASSURANCE

- Managing Audits in Global Trials
- How to Differentiate, Detect and Manage Fraud and Misconduct

TRAINING

- Developing Cost Effective Training Programmes when Conducting Global Trials
- Adopting Training Programmes for Emerging Markets

TOPIC AREAS

PLEASE USE THE FOLLOWING TOPICS AS A GUIDE FOR SUBMITTING YOUR PRESENTATION ABSTRACT.

TRACK 2 VALIDATION

- Data Quality and Validation
- Collaborating Across the Organisation for Validation
- Computer Validation Methodology
 - Prospective
 - Retrospective
- Case Studies on the Validation of:
 - Electronic Data Capture Systems
 - Clinical Data Management Systems
 - Electronic Patient Reported Outcome Systems
 - Pharmacovigilance Systems
 - Electronic Regulatory Submission Systems
 - Document Management Systems
 - QA Systems
 - Implementation of Standards such as CDISC and HL7
 - Using Risk Assessment to Modify Validation Activities
 - Data Analysis Systems – Both during and after the Study
- Inspections and Audits
- Risk Management and Validation
- Risk Assessment Methodology
- Regulatory Basis of Validation and Interpretation of Current Regulations
- GAMP
- Cost / Benefit of Validation
- Project Management and Validation
- Validation and Personalised Medicine
- Case Studies in Failures of Data Quality / Data Integrity

TOPIC AREAS

PLEASE USE THE FOLLOWING TOPICS AS A GUIDE FOR SUBMITTING YOUR PRESENTATION ABSTRACT.

TRACK 3 MEDICAL INFORMATION & COMMUNICATIONS

LEADERSHIP

- What does the Future Look Like for Medical Information?
- Planning for the Future
- Integrating Two Departments after a Merger
- Partnering / Competing with Outsource Organisations

MANAGEMENT

- Operational Management of Medical Information Departments
- 24 hour Medical Request Handling
- How to Find People with the Right Skills

COOPERATION

- Working with Partners e.g. Safety, Regulatory
- Strategic Alliances with other Companies

PROFILE

- Raising the Profile of Medical Information
- Marketing the Service
- Using Surveys to Measure the Value of a Medical Information Service

QUALITY

- Auditing
- Approaches to Ensuring and Measuring Quality
- What Do Metrics Tell Us?

CUSTOMER INTERACTIONS

- Information for Patients
- Data Privacy
- New Regulations e.g. EU Pharmaceutical Package
- Presenting Information in Written Documents for Healthcare Professionals

TECHNOLOGY

- Web Applications
- Use of Web 2.0
- Medical Information Databases and Systems



TOPIC AREAS

PLEASE USE THE FOLLOWING TOPICS AS A GUIDE FOR SUBMITTING YOUR PRESENTATION ABSTRACT.

TRACK 4 STATISTICS

- Non-Clinical Studies
- Clinical Data Disclosure
- Paediatric Studies
- Safety Data
- Studying Diseases in the Developing World
- Future Developments in Statistical Methodology to Be Used in Clinical Trials
- Other Areas of Clinical Trials Methodology will also be considered but priority will be given to abstracts in the areas listed above

TRACK 5 MEDICAL WRITING

- Optimising the Clinical Reporting Process:
 - The CSR and its Appendices – The E3 Guideline and its Interpretation
 - Writing CSRs for Adaptive Design Trials and Non-Interventional Studies
- Writing for the (e)CTD, including the Integrated Summaries (Analyses) (IAE/IAS), and Regional Considerations
- Preparing INDs and PIPs
- Writing Pharmacovigilance Documents, for example, PSURs and Risk Management Plans
- Providing Patients with the Information They Need to Make Informed Decisions:
 - Informed Consent Forms
 - Patient Information Leaflets
 - Direct-To-Consumer Advertising
 - Clinical Trial Registry
- Keeping Up with the Ever-changing International Guidelines – Both for Regulatory Documents and for Publications
- Off-Shoring
- Getting the Most out of Partnerships – Working with CROs



CALL FOR ABSTRACTS

SUBMISSION INSTRUCTIONS

You are invited to submit abstracts for presentations that fall within the themes and topics detailed on pages 4-10.

Guidelines:

- We are interested in speakers who can share case studies and provide practical information.
- All speakers must complete the speaker disclosure section of the electronic submission form.
- Only presentation abstracts will be considered, session abstracts will not be accepted.
- Only one presenter per presentation will be allowed. Any exceptions to this policy must be discussed with the DIA in advance.
- DIA will provide complimentary conference attendance for the selected presenter.

Please submit your abstracts online at www.diahome.org

Click on > Get involved > Submit abstracts > Submit a New Abstract
> Select Clinical Forum or Enter Keyword 09103

PLEASE PROVIDE THE FOLLOWING INFORMATION:

- **Speaker Name:** Job Title, Degrees
- **Affiliation Name:** Mailing Address, Phone Number, Fax Number, Email Address
- **Presentation Title**
- **Primary Topic Area**
- **Abstract:** 300 words or less
- **Learning Objectives:** Please provide two learning objectives to inform participants of what they will achieve after attending your session
- **Summary:** Approximately 2-3 sentences

The deadline for submitting abstracts is April 9, 2009.

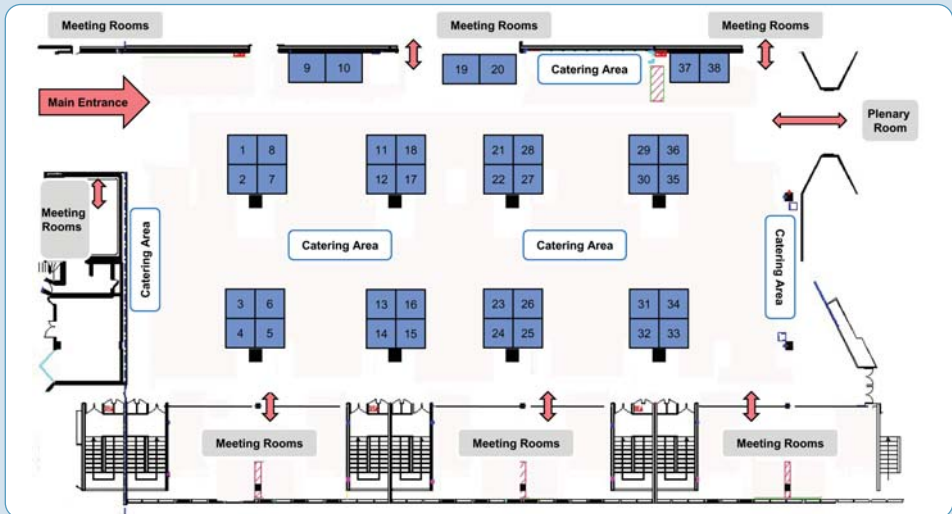
We look forward to your participation!

If you require further information on the Call for Abstracts please contact Sandra Grass at DIA: sandra.grass@diaeurope.org

CLINICAL FORUM 2009 EXHIBITION

Join over 30 exhibitors in Nice to showcase your products and services to more than 400 key decision makers!

DIA provides you with the opportunity to interact with a truly global audience of qualified professionals, from entry level to expert, in the pharmaceutical, biotechnology and related industries, government, academia and healthcare delivery.



The Clinical Forum exhibit hall reaches full capacity early. Booth space is sold on a first come first served basis. The fee is EUR 4'186.00 including 19.6% French VAT for a 3x3m space, standard electrical supply, carpet, one table, two chairs, coffee break, lunch and receptions, one full meeting registration (which allows access to all scientific sessions) and up to two exhibit booth personnel registrations. Any other personnel will be required to pay the full meeting registration fee.

Sign up now to be sure of the space of your choice. Download an application form today at www.diahome.org > Click on Find Educational Offerings > Enter 09103 > Exhibits

For more information on exhibition space and facilities or for demographic information, please contact: Phyllis Suter, DIA Exhibits Manager, on +41 61 225 51 54 or email: phyllis.suter@diaeurope.org

NETWORKING OPPORTUNITIES

The Clinical Forum will offer delegates the opportunity to build business relationships and expand their professional contacts at social and networking events while enjoying excellent local food and wine.

Gain new perspectives, exchange ideas and generate new clients from one-on-one discussions with speakers, exhibitors and fellow delegates from various industry sectors and 20 countries. Explore the latest technologies on the exhibit floor and connect with colleagues from the industry, government and academia.

From refreshment and coffee breaks to interactive working lunches, evening receptions, an optional networking dinner at a unique venue, the Clinical Forum's planned schedule of social and networking events offers something for everyone.

Special Interest Area Communities – Provides a forum for members to exchange information, learn more about their field, explore industry hot topics and build a professional network.

**JOIN FELLOW DELEGATES AT THE SIAC RECEPTION ON
MONDAY, OCTOBER 19, 2009, 17:30-18:30**



The SIAC reception during the 3rd Annual Clinical Forum Meeting offers existing SIAC members and those who would like to learn more about SIACs, the opportunity to network and to identify people onsite who share the same interests or job responsibility while enjoying excellent wine.

For more information, please visit the DIA registration desk.

**JOIN US FOR A SEATED NETWORKING DINNER AT THE
LIVINGSTONE ROOM, GRAND HOTEL ASTON
ON TUESDAY, OCTOBER 20, 2009, 19:00**



The Grand Hotel Aston, an impressive 1928 building located on the Massena Square, is only ten minutes walking distance from the Acropolis Congress Centre.

The dinner will be held at the Livingstone room, based on the 7th floor with an exceptional panoramic view. This is an optional event and is not included in the registration fee. Tickets are available for EUR 58.00 including a welcome drink, a four-course meal, wine, water, coffee and VAT.

Places are limited and on a first come first served basis, please secure your seat as early as possible.

For more information visit www.diahome.org and click on the Clinical Forum icon.

ABOUT NICE



DIA looks forward to welcoming you and your colleagues to Nice, France for the 3rd Annual Clinical Forum! Nice is the capital of the Alpes Maritimes. Located at the south eastern extremity of France, Nice is a privileged crossroad between the Alps, Provence and Corsica. The city occupies an exceptional natural site in the heart of the French Riviera. It stretches over a coastal plain open southward into the Mediterranean and bounded from East to West by a succession of wooded hills. Nice covers a surface area of 72 km² and has a population of 346,000. The region's climate is continental, with a pleasant average temperature of 18° C during October.

The city's seaside location and exceptional sunshine (yearly average 300 days) makes Nice a destination of choice. The Nice Acropolis Congress Centre is nestled in the heart of Nice, just 15 minutes from the airport and close by to excellent hotels, restaurants and attractions.

For more information about the Clinical Forum 2009, please contact the European Customer Services Team on +41 61 225 51 51; email: diaeuropa@diaeurope.org, or visit www.diahome.org > Educational Offerings > keyword: Clinical Forum or 09103

CONGRESS CENTRE

Nice Acropolis

1, Esplanade Kennedy 63202 Nice, France
Tel: +33 4 93 92 83 00 Fax: + 33 4 93 92 82 55
www.nice-acropolis.com

PASSPORT & VISA REQUIREMENTS

Delegates from countries within the European Union will only need a valid passport or ID to travel to France. All other delegates should contact the nearest French Embassy or Consulate for visa requirements.

For further queries visit: <http://www.diplomatie.gouv.fr> > Click on Going to France

PUBLIC TRANSPORTATION & TAXIS

Nice is a small town and you can manage easily on foot making the most of the opportunity to see Nice's beautiful architecture. Outside the Acropolis Congress Centre you will find a tram and bus station should you wish to use the extensive bus and tramway system in the city.

Taxis are reasonably priced and there are taxi stands in front of the Acropolis Congress Centre and the Central Railway Station as well as on the Promenade des Anglais.

TRAVEL

The Nice-Côte d'Azur Airport is France's busiest international airport after Paris and represents an ideal gateway to the South of Europe. The airport is only 7 km away from the city. A bus service runs every 20 minutes between the airport and the bus station which is located close to the Acropolis Congress Centre and the old town. Taxis are also available outside the airport.



ABOUT NICE

HOTEL INFORMATION

DIA has blocked a number of rooms at special rates and conditions in the hotels mentioned below.

Attendees must make their own hotel reservations, for details please visit our website www.diahome.org > Educational Offerings > keyword: Clinical Forum or 09103 > Travel & Hotel Information

Demand for hotel accommodation in Nice during the conference dates is high. As such we encourage delegates to book their hotel room as soon as possible.



Hotel	Single Occupancy	Double Occupancy
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2 Le Meridien Hotel **** Classic Rooms Superior Rooms 15-20 min. walking distance to Acropolis Congress Centre	€ 175.00 € 220.00	€ 190.00 € 235.00
3 NH Hotel Nice **** Standard Rooms 2 min. walking distance to Acropolis Congress Centre	€ 175.00	€ 195.00
4 Grand Hotel Aston **** Superior Rooms 10 min. walking distance to Acropolis Congress Centre	€ 182.00	€ 224.00
5 Novotel Nice *** Standard Rooms 2 min. walking distance to Acropolis Congress Centre	€ 154.00	€ 179.00
6 Massena Hotel *** Privilege Rooms 10 min. walking distance to Acropolis Congress Centre	€ 129.00	€ 139.00

REGISTRATION FORM

3rd Annual Clinical Forum Nice 2009
Nice Acropolis, Nice, France - October 19-21, 2009

ID# 09103



If DIA cannot verify your membership upon receipt of registration form, you will be charged the non-member fee.

Early-Bird rates available for Members: Deadline on or before September 4, 2009

Join DIA now to qualify for the early-bird member fee! To qualify for the early-bird discount, registration form and accompanying payment must be received by the date above. **Does not apply to government/academia/non-profit members**

Early-Bird Fee (on or before September 4, 2009)	FEE	VAT 19.6%	TOTAL
Join DIA now to qualify for the Early-Bird Rate	€ 130.00	n/a	€ 130.00 <input type="checkbox"/>
Early-Bird Industry	€ 1'060.00	€ 207.76	€ 1'267.76 <input type="checkbox"/>

CATEGORY	MEMBER (after September 4, 2009)			NON-MEMBER (with optional membership)				NON-MEMBER (without optional membership)		
	FEE	VAT 19.6%	TOTAL	FEE	VAT 19.6%	Membership	TOTAL	FEE	VAT 19.6%	TOTAL
Industry	€ 1'260.00	€ 246.96	€ 1'506.96 <input type="checkbox"/>	€ 1'260.00	€ 246.96	€ 130.00	€ 1'636.96 <input type="checkbox"/>	€ 1'390.00	€ 272.44	€ 1'662.44 <input type="checkbox"/>
Charitable/Non-profit/Academia (Full-Time)	€ 945.00	€ 185.22	€ 1'130.22 <input type="checkbox"/>	€ 945.00	€ 185.22	€ 130.00	€ 1'260.22 <input type="checkbox"/>	€ 1'075.00	€ 210.70	€ 1'285.70 <input type="checkbox"/>
Government (Full-Time)	€ 630.00	€ 123.48	€ 753.48 <input type="checkbox"/>	€ 630.00	€ 123.48	€ 130.00	€ 883.48 <input type="checkbox"/>	€ 760.00	€ 148.96	€ 908.96 <input type="checkbox"/>

Monday, October 19, 2009

Tutorial Fee € 350.00 € 68.60 € 418.60 Please indicate the tutorial number you wish to attend: _____

Tuesday, October 20, 2009

Networking Dinner € 48.50 € 9.50 € 58.00

TOTAL AMOUNT DUE: € _____ **NOTE:** Payment due 30 days after registration and must be paid in full by commencement of the event

PLEASE INDICATE WHICH TRACK YOU ARE INTENDING TO FOLLOW:

- Track 1: CDM, eClinical, Clinical Operations, Clinical Research, Post-Marketing Development, Drug Safety, Quality Assurance
 Track 2: Validation

- Track 3: Medical Information & Communications
 Track 4: Statistics
 Track 5: Medical Writing

STUDENT AND GROUP DISCOUNTS RATES ARE AVAILABLE! PLEASE CONTACT DIA FOR MORE INFORMATION.

09103DIAWEB

REGISTRANT

PLEASE COMPLETE IN BLOCK CAPITAL LETTERS OR MAKE REGISTRATION EVEN SIMPLER BY ATTACHING THE REGISTRANT'S BUSINESS CARD HERE

Prof. Dr. Ms. Mr.

Last Name _____

First Name _____

Company _____

Job Title _____

Street Address / P.O. Box _____

Postal Code _____ City _____

Country _____ Telephone _____

Fax (Required for confirmation) _____

Email (Required to receive presentation download instructions) _____

Please indicate your professional category: Academia Government

Industry Contract Service Organisation

PAYMENT METHODS

Please charge my credit card - credit card payments by VISA, Mastercard or AMEX can be made by completing the relevant details below. Please note that other types of credit card cannot be accepted.

VISA MC AMEX

Card Number _____

Exp. Date _____

Cardholder's Name _____

Date _____ Cardholder's Signature _____

Cheques should be made payable to: DIA. Mail your cheque together with the registration form to facilitate identification of attendee to: DIA, Elisabethen Anlage 25, Postfach, 4002 Basel, Switzerland.

Bank transfers: When DIA completes your registration, an email will be sent to the address on the registration form with instructions on how to complete the bank transfer. Payments in EURO should be addressed to DIA including your name, company, Meeting ID# 09103 as well as the invoice number to ensure correct allocation of your payment. **Payments must be net of all charges and bank charges must be borne by the payer.**

Persons under 18 are not allowed to attend DIA meetings.

CANCELLATION POLICY

All cancellations must be in writing and received at the DIA office by 17:00 CET on October 12, 2009

Cancellations received by the date above are subject to an administrative fee:

Full Meeting Cancellation: Industry (Member/Non-member) = € 200.00 Government/Academia/Non-profit (Member/Non-member) = € 100.00. Tutorial cancellation: € 50.00. Registrants who do not cancel by the date above and do not attend, will be responsible for the full registration fee. Registrants are responsible for cancelling their own hotel reservations. DIA reserves the right to alter the venue and dates if necessary. If an event is cancelled DIA is not responsible for airfare, hotel or other costs incurred by registrants.

Transfer Policy

You may transfer your registration to a colleague prior to the start of the event but membership is not transferable. Substitute registrants will be responsible for the non-member fee, if applicable. Please notify the DIA office of any such substitutions as soon as possible.

IMPORTANT: Hotel and travel reservations should be made ONLY after receipt of written registration confirmation from DIA. If you have not received your confirmation within five working days, please contact DIA.

HOW TO REGISTER

The DIA Customer Services Team will be pleased to assist you with your registration. Please call us on +41 61 225 51 51 from Monday to Friday between 08:00 and 17:00 CET.

Online www.diahome.org

Fax +41 61 225 51 52

Email diaeuropa@diaeuropa.org

Mail DIA European Office
Postfach, 4002 Basel, Switzerland

All registrations received at the DIA European Office by 18:00 CET on October 5, 2009, will be included in the Attendee List.

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For more information visit www.diahome.org or contact DIA
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